G.A.I.C. January 16, 2008

<u>Attendees:</u> Brent Hoffman, Dan Nolte, Michelle Zuhlke, Larry Anderson, Maura Kelly Tolzin, Dennis Meyer, Brian Pillard, Diane Gonzolas, James Lamphere, Terry Lowe, and Doug Thomas

Approval Of Minutes:

The minutes for the November meeting were approved with no changes.

Statistics:

Web Trends (NT Stats)

Total NT Server hits for the month of December were 9,787,837, which was nearly an 11% increase from the prior month. The noticeable increases for the month came from the smaller entities such as Communications which had a total of 1,737 hits, which was an increase of 42.38% from their November figures. Other entities with larger increases were Lancaster Manor with a 37.03% increase and Property Management with an increase of 34.97%. Public Works traffic cam had total hits of 719,452 which was an increase of 417,537 hits from November and a 138.3% increase, but again someone had "roboted" the site (I.S. blocked 4 IP addresses). There were no agencies with decreases exceeding 25% during the month of December. The twelve surrounding townships had a total of 19,139 NT server hits. The township of Denton increased 56.68% to a total of 2,134 hits in December.

Mainframe

The Multiprise Web hits in December totaled 349,673, which is nearly 8,000 total hits less than the month of November.

IMS/Images

The IMS/Image Server hits decreased to a total of 590,255 for the month of December.

CJIS

CJIS site hits totaled 1,263,602 in December. Court Date Hits had total hits of 7,792, Accident Reports had 40,716 hits, and Criminal History Checks totaled 2,555.

Contractor Hits

Contractor hits were way down to a total of 14,553 hits, more then likely due to the holidays and the inclement winter weather which have an impact on construction and permit applications.

User Sessions

Total User Sessions for the month were up 22,767 from November, with a total of 497,661 and a daily average of 16,053.

Epayments:

Individual Verisign Activity

On the revenue side, December had total collections of \$132,109.69 from 2,622 non-tax transactions. There were 18 monthly parking cards totaling \$1,175.25 and 17 parking debit cards totaling \$880. There were 7 Event Parking transactions that totaled \$815. Season Pool Passes collected \$1,428 in December with 10 passes being sold. There were 548 parking tickets paid on line totaling \$10,480. A total of \$3,700 was collected from 370 on line Criminal History checks. Animal license renewals had 182 transactions with total collections of \$3,739. Water/Sewer collections totaled \$109,892.44 from 1,470 on line transactions. In the year 2007, on the City side alone, we saw a 26% increase in transactions and a 48% increase in collections. We continued to see growth in the water/sewer eBills, and swimming pool pass sales. The parking garage reload capabilities were added this year as well. The County had a 25% increase in transactions.

Epos Activity - County Property Taxes

County Property taxes totaled \$389,165.61 from 165 transactions.

Verisign Summary Activity

Total Verisign collections in December for the City were \$132,109.69 and the County's collections totaled \$389,165.61, with a combined total of \$521,275.30 from 2,787 paid transactions.

Golf Registration Development Update:

The Golf Tee Time Reservation system is presently having some upgraded enhancements added and should be available for on line tee reservations this spring.

Appointments:

The following appointments and reappointments have been approved or are in process by the County Board: Dennis Meyer, Brian Pillard, Brent Hoffman, Dan Nolte, Maura Kelly Tolzin, Michelle Zuhlke, Diane Gonzolas, and Larry Anderson.

InterLinc Partnership:

Terry recently met with Chris Hunt from Windstream. They have not yet met their contractual obligation, and we would like to do a letter from the Mayor with a bookmark, to be inserted with their 177,000 plus monthly billings promoting InterLinc

Next Meeting:

March 19, 2008